



Powering Nevada's Immunization Registry

QUARTERLY NEWSLETTER

VOL. 4 ISSUE 3

Looking back on 2011... And forward to a great 2012!

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As 2011 comes to a close, I look back fondly on the progress made in the Nevada WebIZ Program. During the last year, we continued some great projects and saw many changes:

- Two (2) upgrades to Nevada WebIZ
- Reminder/Recall training webinars
- Health Level Seven (HL7) data exchange
- Prevnar Reminders
- Reset your own password feature
- Historical (legacy) data entry
- Support of several immunization clinics statewide
- Patient De-Duplication
- Address completion project
- Mass mailing to educate providers on registry law
- Upgrades to technical support hardware
- Collaboration with Public Health Preparedness (PHP)
- HUGE increase in provider and user participation (thank you!!)
- A new Help Desk Manager
- And a new manager!

Now we look forward to a prosperous year in 2012, bringing with it many new and wonderful things, such as:

- Vital Records Interface to generate immunization records upon birth
- User-friendly HEDIS feature to help health plans verify client coverage
- Ability to search using mother's maiden name
- Perinatal Hepatitis B Module to monitor and track hepatitis B cases throughout Nevada
- PHP emergency response medication and vaccine inventory distribution tracking
- Public Access Portal for patients and parents to print official records
- Annual re-enrollment process for all Nevada WebIZ users
- Special new trainings focused on report analysis, inventory management, reminder/recall and more!
- New efforts to increase and maintain data quality.

I thank the staff, stakeholders and, especially the Nevada WebIZ users in our state for helping to make 2011 a successful year. I look forward to the projects, partnerships, collaborations and successes I know we'll see in 2012!

Have a safe and happy holiday season,
Mandy Harris
Nevada WebIZ Manager

NV WEBIZ DATA

NEVADA WEBIZ: THE “STATS”

The Nevada WebIZ Program is happy to announce a new newsletter feature! In each issue, we will bring you the latest statistics showing how Nevada WebIZ is used statewide, and how quickly our program grows. Enjoy!

Number of:	
Providers (organizations):	1,032
Clinics (physical sites):	1,829
Active Users:	8,327
Patient Records:	2,249,306
Vaccinations:	22,913,389

(statistics as of December, 2011)



HUNTING FOR HISTORY

At a recent back-to-school immunization clinic, a young girl came with her parents and presented a copy of her immunization record, certain it showed her most current vaccinations. A quick search in Nevada WebIZ revealed that the girl had actually received five more vaccines than those reflected on her paper record. To the child's relief, this discovery meant she only needed to receive one vaccine that day as opposed to six.

Taking the time to search for and review a patient record in WebIZ **before** administering a vaccine helps to prevent 1) over-immunizing that patient and 2) administering a vaccine outside of the recommended schedule. This rule of thumb applies to both pediatric and adult patients. For example, if an adult goes to an urgent care facility due to injury and is being treated for tetanus prevention, the urgent care provider should check WebIZ for the patient's immunization history before administering a potentially unnecessary Tdap vaccine.

Checking WebIZ first gives you a more complete picture prior to administering additional vaccines. As a provider, administration of duplicate vaccines may mean an increase in cost to your practice. Think about all the preparation and equipment that goes into administering a single vaccine. If you administered a duplicate vaccine to a patient, not only have you over-immunized them, but you have also used other inventory such as gloves, band-aids, etc., adding to your overall operating costs.

What do you do if, in your office, one person administers the vaccine while another enters the vaccine? Try using a "divide and conquer" approach. Some providers who have shared their best practices with us suggest having the front desk clerk look up and print the WebIZ record while the patient checks in. The medical assistant or nurse administering the vaccine then sees the most accurate picture of the patient's immunization record. Additionally, printing the record means the data entry staff will find the patient's record more quickly in WebIZ to record the vaccination. Keeping track of a patient's WebIZ number makes this process go more quickly.

So take some time to "check before you inject." Your patients will thank you for it!

NV WEBIZ PROJECTS & TIPS

LEGACY DATA ENTRY PROJECT ENDING

The Legacy Data Project will end at the close of this year. Our three data entry staff have worked very hard everyday, entering immunization histories into Nevada WebIZ, helping to complete records. The project focused on children born 2007 thru 2011. They made visits to offices throughout Nevada, making friends along the way. The project continues through December 31, 2011, as grant funding comes to an end. Since July 2010, the staff members involved in the Legacy Data Project have made great progress. We will surely miss them all!

With their dedication they have entered:

- 73,656 historical vaccinations (for those born on or after 1/1/07),
- and 2,941 historical vaccinations in November alone!

(data as of December 7, 2011)

GOODBYE!



HL7 UPDATE

In October 2011, Nevada WebIZ successfully began Health Level Seven (HL7) electronic data exchange with Sierra Pediatrics. Thank you to their staff for making it an easy process!

Many providers require Nevada WebIZ's assistance in attesting to meaningful use. Because of the number of requests for assistance, Nevada WebIZ developed a waiting list to indicate the provider's effort. Per the Centers for Medicare and Medicaid Services, presence on a waiting list can serve as attestation.

Many electronic health/medical record (EHR/EMR) vendors have inquired about "vendor validation" without working with a provider. We give preference to those vendors with Nevada-based providers ready to begin the HL7 process. We have begun work on a "vendor validation" process and, when complete, will post the information on our HL7 webpage.

For more information, visit our HL7 page at http://health.nv.gov/immunization_hl7.htm.



2011-2012 FLU SEASON IN NEVADA

As many know, each fall brings with it the dreaded flu season! An influenza virus, when contracted, may cause contagious respiratory illness. It can cause mild to severe illness, and, at times, can lead to death. The Nevada State Immunization Program encourages everyone 6 months of age and older to prevent flu illness by getting a flu vaccination each season.

Since so many people have made an effort to receive their flu vaccine on time, we, as providers, should reciprocate by documenting those vaccinations in Nevada WebIZ as soon as possible. Entering vaccines in a timely manner into WebIZ assists in preventing costly duplicate vaccines for patients and for providers, and allows providers to determine if a second dose should be administered to a patient under 9 years of age.

PLEASE NOTE: The Centers for Disease Control and Prevention's (CDC) Advisory Committee on Immunization Practices (ACIP) 2011 Immunization Schedule recommends administering two (2) doses (separated by at least four (4) weeks) to children aged six (6) months through eight (8) years who did not receive influenza vaccine during the 2010-2011 flu season.

NV WEBIZ STAFF

NEW ADDITION TO THE TEAM

Please welcome...



...Ken Owens to the Nevada WebIZ team! Ken joins us as our second southern Nevada WebIZ Trainer. He started working with our program in July 2011– some of you may have already enjoyed his teaching style!

Ken brings with him an extensive background in adult education and training material development. He obtained his Bachelor's of Arts Degree in Business Management from Columbus University (Magna Cum Laude), following an Associates of Arts Degree from Oakland Community College.

His charismatic personality and over 20 years of experience enrich our program and greatly increase our ability to reach out to our southern Nevada. Welcome, Ken!!



NV WEBIZ Q & A

Dear Nevada WebIZ,

Q: Here in our office we keep track of our vaccine lot numbers in WebIZ. In the new version of WebIZ, it now also requires us to choose an NDC number. What should we do if the NDC number on our vaccine does not match any of the NDC numbers listed on WebIZ?

A: When entering your vaccine lot information, you will notice a row with no NDC number for each vaccine listed. We ask that you choose this one if none of the listed NDC numbers match your NDC number. If you do find an NDC number that matches the number for your vaccine, please select it. We continue to work with pharmaceutical representatives to obtain and upload NDC numbers for all vaccines.



Dear Nevada WebIZ,

Q: I gave an immunization to a patient who lives out-of-state. Do I need to record this immunization in WebIZ? If so, how do I enter the out-of-state address?

A: Yes, you must record the vaccination in WebIZ. Nevada state law requires all immunizations given in the State of Nevada to be recorded in WebIZ. Though the patient lives out-of-state, the patient received the immunization in Nevada, so the registry law applies. When entering the out-of-state address on the WebIZ demographics screen, you will type their street address, state and zip code just like you would with a Nevada address; however, you will enter their city of residence in the "Other City" field and their county of residence in the "Other County" field. Special Note: Make sure the Nevada city and county fields remain blank!



EDUCATION OPPORTUNITIES

WEBIZ USER TRAININGS

NORTHERN & RURAL NEVADA

Reno

January 25, 2012:	8:30am - 11:30am	OR	1pm - 4pm
February 22, 2012:	8:30am - 11:30am	OR	1pm - 4pm
March 21, 2012:	8:30am - 11:30am	OR	1pm - 4pm

Classes held at:

The Brown Center (Washoe Co. School Dist. Admin Building)
14101 Old Virginia Road
Reno, Nevada

To request a registration form for a northern or rural session, call 775-684-5996.

SOUTHERN NEVADA

Las Vegas Class Schedule Coming Soon!!

Pahrump: January 11, 2012

View-only: 9:00am - 11:15am

Data-entry: 9:00am - 12:30pm

(sessions overlap)

Reports & Data Management: 2:00pm - 4:00pm

Classes held at:

Great Basin College, Pahrump Valley Center

Moapa Valley/Overton: February 21, 2012

View-only: 9:00am - 11:15am

Data-entry: 9:00am - 12:30pm

(sessions overlap)

Classes held at:

Moapa Valley High School

To request a registration form for a southern session, call 702-486-0579.

CEU'S

Nurses and pharmacists can earn continuing education credits (CEU's) by attending Nevada WebIZ training.

We also now offer "view-only" trainings with CEU's available for child care facility staff (through the Nevada Registry).

To receive credit:

- Complete training from a certified Nevada WebIZ trainer.
- Sign in at your training—don't forget to include your license number!
- Receive a certificate via email or mail and submit through your normal channels.

NEVADA WEBIZ
SUPPORTED BY
THE STATE OF
NEVADA AND
CDC GRANT #
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WHO TO CONTACT

If you need to...	Contact...
<ul style="list-style-type: none"> • Enroll your practice/school/facility to use WebIZ • Set up new users in WebIZ • Report technical difficulties • Reactivate an inactive user account • Deactivate a former employee account • Combine duplicate WebIZ records • Unlock your account 	<p>Nevada WebIZ Help Desk Victor Lamas, Help Desk Specialist Liz Smith, Help Desk Manager <i>Phone:</i> 775-684-5954 or 877-689-3249 (Toll-free within NV only) <i>Email:</i> izit@health.nv.gov</p>
<ul style="list-style-type: none"> • Set up training for your practice/school/childcare facility • Send a new employee to training • Request refresher training • Request WebIZ training on a specific topic 	<p>Nevada WebIZ Training Team</p> <p>Northern and Rural Nevada Janet Osalvo, Northern NV WebIZ Trainer <i>Phone:</i> 775-684-5996 <i>Email:</i> josalvo@health.nv.gov</p> <p>Southern Nevada Gwen Navarrete, Southern NV WebIZ Trainer <i>Phone:</i> 702-486-0579, ext. 224 <i>Email:</i> gnavarrete@health.nv.gov</p> <p>OR</p> <p>Ken Owens, Southern NV WebIZ Trainer <i>Phone:</i> 702-486-0579, ext. 225 <i>Email:</i> kjowens@health.nv.gov</p>
<ul style="list-style-type: none"> • Find out if your practice is eligible for HL7 electronic data exchange 	<p>HL7 Data Exchange Heidi Dolder, HL7 technician <i>Phone:</i> 775-684-4238 <i>Email:</i> hdolder@health.nv.gov</p>
<ul style="list-style-type: none"> • Ask questions pertaining to data or statistics 	<p>Nevada WebIZ Data and Statistics Mandy Harris, Nevada WebIZ Manager <i>Phone:</i> 775-684-4258 <i>Email:</i> asharris@health.nv.gov</p>
<ul style="list-style-type: none"> • Request WebIZ support at a Health Fair or major immunization event 	<p>Nevada WebIZ Main Office Mandy Harris, Nevada WebIZ Manager <i>Phone:</i> 775-684-4258 <i>Email:</i> asharris@health.nv.gov</p>