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NEVADA STATE HEALTH DIVISION NEWS RELEASE

HEARING OFFICER UPHOLDS HEALTH DIVISION ON REVOCATION OF RENO CARE HOME LICENSE

Carson City – A decision by the Nevada State Health Division's Bureau of Health Care Quality and Compliance to revoke the license of a Reno home for individual residential care has been upheld by a Nevada State Hearing Officer. In a decision and order issued Aug. 24, 2009, the Hearing Officer concluded that the operator of Del's Loving Care Home II, located at 925 Morrill Hall Court in Reno, failed to provide adequate staffing to protect residents at the facility, licensed to care for up to two residents.

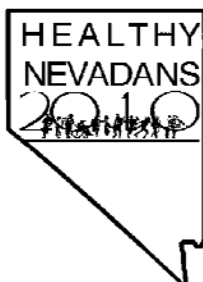
A Bureau surveyor visited the facility in February and March of 2009 to investigate complaints, including an incident in which a resident at the home had fallen out of bed and was left on the floor overnight on Feb. 26, 2009. A caregiver at the facility was arrested on a charge of elderly neglect by the Reno Police Department because of the incident. Several other violations of state regulations were noted in the survey of the facility issued on March 20, 2009. The notice of intent to revoke was issued by the Bureau on April 10, 2009, but the facility director, Adela Planas, contested the decision.

The Hearing Officer determined that the facility failed to correct the issues identified in the March 20, 2009 survey, even after submitting a plan to the Bureau to make the required corrections. Ms. Planas also failed to ensure the physical, mental and emotional well-being of residents at the facility, the Hearing Officer said in the decision. The decision can be appealed to Washoe County District Court.

[The Hearing Officer decision can be read here.](#) (Internet users)

The Nevada State Health Division's Bureau of Health Care Quality and Compliance protects the safety and welfare of the public through the promotion and advocacy of quality health care through licensing, regulation, enforcement and education. This mission is accomplished through the Bureau's two sections: Licensure and Certification, which regulates facilities such as nursing homes, assisted living facilities, group homes, hospitals, ambulatory surgery centers and

(MORE)



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laboratories; and Radiological Health, which evaluates and responds to hazards from sources of ionizing radiation such as X-ray machines, sources of radiation to treat cancer and mammography units.

For health facilities, more than 900 surveys are conducted each year of Nevada's licensees. More information about the Bureau may be found at: <http://health.nv.gov/>

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