

Bureau of Health Care Quality and Compliance

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: NVS3847AGC	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 05/12/2011
NAME OF PROVIDER OR SUPPLIER BETTER DAYS GROUP HOME		STREET ADDRESS, CITY, STATE, ZIP CODE 261 E ELDORADO LANE LAS VEGAS, NV 89114		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
Y 000	Initial Comments The findings and conclusions of any investigation by the Health Division shall not be construed as prohibiting any criminal or civil investigations, actions or other claims for relief that may be available to any party under applicable federal, state, or local laws. This Statement of Deficiencies was generated as a result of an annual State Licensure survey conducted in your facility on 5/12/11. This State Licensure survey was conducted by the authority of NRS 449.150, Powers of the Health Division. The facility is licensed for ten Residential Facility for Group beds for elderly and disabled person and/or persons with mental illness and/or persons with chronic illnesses. The census at the time of the survey was eight. Eight resident files were reviewed and five employee files were reviewed. The facility received a grade of D. The following deficiencies were identified:	Y 000		
Y 103 SS=E	449.200(1)(d) Personnel File - NAC 441A / Tuberculosis NAC 449.200 1. Except as otherwise provided in subsection 2, a separate personnel file must be kept for each member of the staff of a facility and must include: (d) The health certificates required pursuant to chapter 441A of NAC for the employee. This Regulation is not met as evidenced by:	Y 103		

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TITLE

(X6) DATE

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

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Y 103	Continued From page 1 Based on record review on 5/12/11, the facility failed to ensure 2 of 5 employees complied with NAC 441A.375 regarding tuberculosis (TB) testing (Employee #1 and #5 - failed to have a physical and two step TB test prior to their first day of work). Severity: 2 Scope: 2	Y 103		
Y 105 SS=F	449.200(1)(f) Personnel File - Background Check NAC 449.200 1. Except as otherwise provided in subsection 2, a separate personnel file must be kept for each member of the staff of a facility and must include: (f) Evidence of compliance with NRS 449.176 to 449.185, inclusive. This Regulation is not met as evidenced by: Based on record review on 5/12/11, the facility failed to ensure 3 of 5 employees met background check requirements of NRS 449.176 to 449.188 (Employee #1, #4 and #5 - failed to have evidence of fingerprints in the file). This was a repeat deficiency from the 6/4/10 State Licensure survey. Severity: 2 Scope: 3	Y 105		
Y 170 SS=F	449.209(1)(a) Health and Sanitation-Safe water and sewage NAC 449.209 1. A residential facility must:	Y 170		

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Y 170	Continued From page 2 (a) Have a safe and sufficient supply of water, adequate drainage and an adequate system for the disposal of sewage. This Regulation is not met as evidenced by: Based on record review, interview and observation on 5/12/11, the facility failed to maintain a safe and sufficient water and sewer system (the water to the facility was turned off on 5/12/11 due to non-payment). Severity: 2 Scope: 3	Y 170		
Y 176 SS=F	449.209(4)(c) Health and Sanitation-Insects, Rodents NAC 449.209 4. To the extent practicable, the premises of the facility must be kept free from: (c) Insects and rodents. This Regulation is not met as evidenced by: Based on observation and interview on 5/12/11, the facility failed to ensure the facility was free of insects and rodents (ants were observed in the kitchen). Severity: 2 Scope:	Y 176		

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Y 178	Continued From page 3	Y 178		
Y 178 SS=F	449.209(5) Health and Sanitation-Maintain Int/Ext NAC 449.209 5. The administrator of a residential facility shall ensure that the premises are clean and that the interior, exterior and landscaping of the facility are well maintained. This Regulation is not met as evidenced by: Based on observation on 5/12/11, the facility failed to ensure the premises was clean and well maintained (there was a water leak in the kitchen, the kitchen flooring needed to be replaced). Severity: 2 Scope: 3	Y 178		
Y 306	449.218(5)(b) Bedrooms - Closet Space NAC 449.218 5. Each resident must be provided: (b) At least 24 inches of space in a permanent or portable closet for hanging garments. This Regulation is not met as evidenced by: Based on observation and interview on 5/12/11, the facility failed to provide at least 24 inches of closet space for hanging garments for 2 of 8 residents (Resident #5 and #7).	Y 306		
Y 450 SS=D	449.231(1) First Aid and CPR NAC 449.231 1. Within 30 days after an	Y 450		

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Y 450	Continued From page 4 administrator or caregiver of a residential facility is employed at the facility, the administrator or caregiver must be trained in first aid and cardiopulmonary resuscitation. The advanced certificate in first aid and adult cardiopulmonary resuscitation issued by the American Red Cross or an equivalent certification will be accepted as proof of that training. This Regulation is not met as evidenced by: Based on record review on 5/12/11, the facility did not ensure 1 of 5 caregivers received first aid and cardiopulmonary resuscitation (CPR) training within thirty days of employment (Employee #5). Severity: 2 Scope: 1	Y 450		
Y 530 SS=C	449.260(1)(e) Activities for Residents NAC 449.260 (e) Provide for the residents at least 10 hours each week of scheduled activities that are suited to their interests and capacities. This Regulation is not met as evidenced by: Based on interview on 5/12/11, the facility failed to provide at least 10 hours of scheduled activities for 8 of 8 residents (The residents reported there are not any activities provided by	Y 530		

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Y 530	Continued From page 5 the facility, they would like activities). This is a repeat deficiency from the 7/26/10 State Licensure survey. Severity: 1 Scope: 3	Y 530		
Y 859 SS=E	449.274(5) Periodic Physical examination of a resident NAC 449.274 5. Before admission and each year after admission, or more frequently if there is a significant change in the physical condition of a resident, the facility shall obtain the results of a general physical examination of the resident by his physician. The resident must be cared for pursuant to any instructions provided by the resident's physician. This Regulation is not met as evidenced by: Based on interviews and record review conducted on 5/12/11, the facility failed to ensure 4 of 8 residents received a physical examination before admission or each year after admission (Resident #2 and #3 failed to have a physical prior to admission and #7 and #8 failed to have an annual physical). Severity: 2 Scope: 2	Y 859		
Y 871 SS=C	NAC 449.2742(1)(d)(1-8)(1)(e) Medication Plan NAC 449.2742	Y 871		

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Y 871	Continued From page 6 d) Develop and maintain a plan for managing the administration of medications at the residential facility, including, without limitation: (1) Preventing the use of outdated, damaged or contaminated medications; (2) Managing the medications for each resident in a manner which ensures that any prescription medications, over-the-counter medications and nutritional supplements are ordered, filled and refilled in a timely manner to avoid missed dosages; (3) Verifying that orders for medications have been accurately transcribed in the record of the medication administered to each resident in accordance with NAC 449.2744; (4) Monitoring the administration of medications and the effective use of the records of the medication administered to each resident; (5) Ensuring that each caregiver who administers a medication is in compliance with the requirements of subsection 6 of NRS 449.037 and NAC 449.196; (6) Ensuring that each caregiver who administers a medication is adequately supervised; (7) Communicating routinely with the prescribing physician or other physician of the resident concerning issues or observations relating to the administration of the medication; and (8) Maintaining reference materials relating to medications at the residential facility, including, without limitation, a current drug guide or medication handbook, which must not be more than 2 years old or providing access to websites on the Internet which provide reliable information concerning medications. (e) Develop and maintain a training program for caregivers of the residential facility who	Y 871			

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Y 871	Continued From page 7 administer medication to residents, including, without limitation, an initial orientation on the plan for managing medications at the facility for each new caregiver and an annual training update on the plan. The administrator shall maintain documentation concerning the provision of the training program and the attendance of caregivers. This Regulation is not met as evidenced by: Based on record review and interview on 5/12/11 the administrator failed to prepare a medication plan that included all eight components. Severity: 1 Scope: 3	Y 871		
Y 877 SS=D	449.2742(5) OTC medications & Dietary Supplements NAC 449.2742 5. An over-the-counter medication or a dietary supplement may be given to a resident only if the resident's physician has approved the administration of the medication or supplement in writing or the facility is ordered to do so by another physician. The over-the-counter medication or dietary supplement must be administered in accordance with the written instructions of the physician. The administration of over-the-counter medication and dietary supplements must be included in the record required pursuant to paragraph (b) of subsection 1 of NAC 449.2744.	Y 877		

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Y 877	Continued From page 8	Y 877		
Y 878 SS=E	<p>This Regulation is not met as evidenced by: Based on record review and interview on 5/12/11, the facility did not obtain physician orders to administer over-the-counter (OTC) medications to 1 of 8 residents (Resident #5 - Potassium Gluconate).</p> <p>Severity: 2 Scope: 1</p> <p>449.2742(6)(a)(1) Medication / Change order</p> <p>NAC 449.2742 6. Except as otherwise provided in this subsection, a medication prescribed by a physician must be administered as prescribed by the physician. If a physician orders a change in the amount or times medication is to be administered to a resident: (a) The caregiver responsible for assisting in the administration of the medication shall: (1) Comply with the order.</p>	Y 878		
Y 930 SS=C	<p>This Regulation is not met as evidenced by: Based on record review and interview on 5/12/11, the facility failed to ensure 2 of 8 residents received medications as prescribed (Resident #5 - Potassium Gluconate and #8 - Amlodipine).</p> <p>Severity: 2 Scope: 2</p> <p>449.2749(1)(a) Resident File-Storage, Res Information</p>	Y 930		

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Y 930	Continued From page 9 NAC 449.2749 1. A separate file must be maintained for each resident of a residential facility and retained for at least 5 years after he permanently leaves the facility. The file must be kept locked in a place that is resistant to fire and is protected against unauthorized use. The file must contain all records, letters, assessments, medical information and any other information related to the resident, including without limitation: (a) The full name, address, date of birth and social security number of the resident. This Regulation is not met as evidenced by: Based on observation on 5/12/11, the facility failed to ensure the 8 of 8 resident files were kept in a locked place protected from unauthorized use (the resident's files were kept on a desk in the hallway off the kitchen). Severity: 1 Scope: 3	Y 930		
Y 936 SS=E	449.2749(1)(e) Resident file-NRS 441A Tuberculosis NAC 449.2749 1. A separate file must be maintained for each resident of a residential facility and retained for at least 5 years after he permanently leaves the facility. The file must be kept locked in a place that is resistant to fire and is protected against unauthorized use. The file must contain all records, letters, assessments, medical information and any other information related to the resident, including without limitation: (e) Evidence of compliance with the provisions of	Y 936		

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Y 936	Continued From page 10 chapter 441A of NRS and the regulations adopted pursuant thereto. This Regulation is not met as evidenced by: Based on record review on 5/12/11, the facility failed to ensure 3 of 8 residents complied with NAC 441A.380 regarding tuberculosis testing (Resident #1 - failed to have a two step TB test upon admission, #3 - failed to have evidence of a positive TB test, and #8 - had a negative two step TB test in 2006 and a chest x-ray in 2008 but no annual TB test or proof of positive TB test). Severity: 2 Scope: 2	Y 936		
Y1011 SS=E	449.2764(2) Mental Illness Training 449.2764 2. A person who provides care for a resident of a residential facility for persons with mental illnesses shall, within 60 days after becoming employed at the facility, attend not less than 8 hours of training concerning care for residents who are suffering from mental illnesses. This Regulation is not met as evidenced by: Based on record review on 5/12/11, the facility failed to ensure 2 of 5 employees had received 8 hours of training concerning care for residents who are suffering from mental illnesses within 60 days after becoming employed by the facility (Employee #1 and #5).	Y1011		

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