

Bureau of Health Care Quality & Compliance

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: NVS2188AGC	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 02/24/2009
NAME OF PROVIDER OR SUPPLIER MOTHER OF PERPETUAL HELP ADULT CARE		STREET ADDRESS, CITY, STATE, ZIP CODE 4850 ARIZONA AVE LAS VEGAS, NV 89104		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
Y 000	<p>Initial Comments</p> <p>This Statement of Deficiencies was generated as a result of the annual state licensure survey conducted at your facility on February 20 and 24, 2009.</p> <p>The survey was conducted using Nevada Administrative Code (NAC) 449, Residential Facility for Groups Regulations, adopted by the Nevada State Board of Health on July 14, 2006.</p> <p>The facility is licensed for #9 total beds, classified as Category 2 beds.</p> <p>The facility has the following endorsement: Residential facility for elderly or disabled persons Residential facility for persons with chronic illnesses Residential facility for persons with mental illnesses</p> <p>The census at the time of the survey was 8. Eight sample resident files were reviewed and 4 employee files were reviewed.</p> <p>The findings and conclusions of any investigation by the Health Division shall not be construed as prohibiting any criminal or civil investigations, actions or other claims for relief that may be available to any party under applicable federal, state, or local laws.</p> <p>The following regulatory deficiencies were identified at the time of the survey.</p>	Y 000		
Y 067 SS=C	<p>449.196(1)(c) Qualifications of Caregiver- Read regulation</p> <p>NAC 449.196</p>	Y 067		

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TITLE

(X6) DATE

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

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Y 067	Continued From page 1 1. A caregiver of a residential facility must: (c) Understand the provisions of NAC 449.156 to 449.2766, inclusive, and sign a statement that he has read those provisions. This Regulation is not met as evidenced by: Based on record review, the facility failed to ensure that 3 of 4 caregivers read the provisions of NAC 449.156 to 449.2766 and signed a statement that he has read those regulations (Employee #2, #3 and #4). Severity: 1 Scope: 2	Y 067		
Y 103 SS=F	449.200(1)(d) Personnel File - NAC 441A NAC 449.200 1. Except as otherwise provided in subsection 2, a separate personnel file must be kept for each member of the staff of a facility and must include: (d) The health certificates required pursuant to chapter 441A of NAC for the employee. This Regulation is not met as evidenced by: Based on record review, the facility failed to ensure that 3 of 4 caregivers complied with NAC 441A.375 regarding tuberculosis testing (Employee #2, #3 and #4). This was a repeat deficiency from the 2/14/08	Y 103		

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Y 103	Continued From page 2 State Licensure survey. Severity: 2 Scope: 3	Y 103		
Y 105 SS=E	449.200(1)(f) Personnel File - Background Check NAC 449.200 1. Except as otherwise provided in subsection 2, a separate personnel file must be kept for each member of the staff of a facility and must include: (f) Evidence of compliance with NRS 449.176 to 449.185, inclusive. This Regulation is not met as evidenced by: Based on record review on 2/20/09, the facility failed to ensure 2 of 4 caregivers met background check requirements (Employee #3 and #4). This was a repeat deficiency from the 2/14/08 State Licensure survey. Severity: 2 Scope: 2	Y 105		
Y 175 SS=F	449.209(4)(b) Health and Sanitation-Hazards NAC 449.209 4. To the extent practicable, the premises of the facility must be kept free from: (b) Hazards, including obstacles that impede the free movement of residents within and outside the facility. This Regulation is not met as evidenced by: Based on observation on 2/20/09, the facility	Y 175		

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Y 175	Continued From page 3 failed to ensure the facility was kept free of hazards including securing loose tiles on the hallway ramp to the family room. This was a repeat deficiency from the 2/14/08 State Licensure survey. Severity: 2 Scope: 3	Y 175		
Y 178 SS=E	449.209(5) Health and Sanitation-Maintain Int/Ext NAC 449.209 5. The administrator of a residential facility shall ensure that the premises are clean and that the interior, exterior and landscaping of the facility are well maintained. This Regulation is not met as evidenced by: Based on observation and interview on 2/20/09, the facility failed to ensure the premises were kept clean and well maintained (broken door in hall laundry closet, broken tiles on vanity top in Master 2 bathroom and broken dresser drawer in Master 2 bedroom). This was a repeat deficiency from the 2/14/08 State Licensure survey. Severity: 2 Scope: 2	Y 178		
Y 272 SS=C	449.2175(3) Service of Food - Menus NAC 449.2175	Y 272		

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Y 272	Continued From page 4 3. Menus must be in writing, planned a week in advance, dated, posted and kept on file for 90 days. This Regulation is not met as evidenced by: Based on observation and interview, the facility failed to ensure a planned, dated and posted menu was available. Severity: 1 Scope: 3	Y 272		
Y 274 SS=C	449.2175(5) Service of Food - Substitutions NAC 449.2175 5. Any substitution for an item on the menu must be documented and kept on file with the menu for at least 90 days after the substitution occurs. A substitution must be posted in a conspicuous place during the service of the meal. This Regulation is not met as evidenced by: Based on observation and interview, the facility failed to ensure menu substitutions were documented and retained for at least 90 days. Severity: 1 Scope: 3	Y 274		
Y 320 SS=C	449.220(1) Bedroom Doors - Locks NAC 449.220 1. A bedroom door in a residential facility which is equipped with a lock must open with a single	Y 320		

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Y 320	Continued From page 5 motion from the inside unless the lock provides security for the facility and can be operated without a key or any special knowledge. This Regulation is not met as evidenced by: Based on observation and interview on 2/20/09, the facility failed to ensure all bedroom doors maintained single motion locks. Severity: 1 Scope: 3	Y 320		
Y 351 SS=F	449.222(2)(a) Bathrooms and Toilet Facilities NAC 449.222 2. Each residential facility that was issued an initial license on or after January 14, 1997 must have: (a) A flush toilet and lavatory for each four residents. This Regulation is not met as evidenced by: Based on observation and interview on 2/20/09, the facility failed to ensure one toilet for every 4 residents. Severity: 2 Scope: 3	Y 351		
Y 356 SS=C	449.222(6) Bathrooms and Toilet Facilities NAC 449.222 6. Bathroom doors that are equipped with locks must open with a single motion from the inside without the use of a key. If a key is required to open a lock from outside the bathroom, the key must be readily available at all times.	Y 356		

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Y 356	Continued From page 6 This Regulation is not met as evidenced by: Based on observation and interview on 2/20/09, the facility failed to ensure all bathroom doors maintained single motion locks. Severity: 1 Scope: 3	Y 356		
Y 451 SS=D	449.231(2)(a)-(f) First Aid Kit NAC 449.231 2. A first-aid kit must be available at the facility. The first-aid kit must include, without limitation: (a) A germicide safe for use by humans. (b) Sterile gauze pads; (c) Adhesive bandages, rolls of gauze and adhesive tape; (d) Disposable gloves; (e) A shield or mask to be used by a person who is administering cardiopulmonary resuscitation; and (f) A thermometer or device that may be used to determine the bodily temperature of a person. This Regulation is not met as evidenced by: Based on observation on 2/20/09, the facility failed to have a first aid kit available with all the required components (cardiopulmonary resuscitation mask). Severity: 2 Scope: 1	Y 451		

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Y 878	Continued From page 7	Y 878		
Y 878 SS=F	449.2742(6)(a)(1) Medication / Change order NAC 449.2742 6. Except as otherwise provided in this subsection, a medication prescribed by a physician must be administered as prescribed by the physician. If a physician orders a change in the amount or times medication is to be administered to a resident: (a) The caregiver responsible for assisting in the administration of the medication shall: (1) Comply with the order. This Regulation is not met as evidenced by: Based on record review and interview on 2/20 and 2/24/09, the facility failed to ensure that 8 of 8 residents received medications as prescribed (Resident #1, #2, #3, #4, #5, #6, #7 and #8). Severity: 2 Scope: 3	Y 878		
Y 885 SS=F	449.2742(9) Medication / Destruction NAC 449.2742 9. If the medication of a resident is discontinued, the expiration date of the medication of a resident has passed, or a resident who has been discharged from the facility does not claim the medication, an employee of a residential facility shall destroy the medication, by an acceptable method of destruction, in the presence of a witness and note the destruction of the medication in the record maintained pursuant to	Y 885		

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Y 885	Continued From page 8 NAC 449.2744. Flushing contents of vials, bottles or other containers into a toilet shall be deemed to be an acceptable method of destruction of medication. This Regulation is not met as evidenced by: Based on observation and interview on 2/20/09, the facility did not destroy medications after they were discontinued, had expired or after a resident had been transferred. Severity: 2 Scope: 3	Y 885		
Y 895 SS=F	449.2744(1)(b)(1) Medication / MAR NAC 449.2744 1. The administrator of a residential facility that provides assistance to residents in the administration of medication shall maintain: (b) A record of the medication administered to each resident. The record must include: (1) The type of medication administered. This Regulation is not met as evidenced by: Based on observation and interview on 2/20, the facility did not destroy medications after they were discontinued, had expired or after a resident had been transferred. Severity: 2 Scope: 3	Y 895		

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Y 898 SS=C	<p>449.2744(1)(b)(4) Medication / MAR</p> <p>NAC 449.2744</p> <p>1. The administrator of a residential facility that provides assistance to residents in the administration of medication shall maintain:</p> <p>(b) A record of the medication administered to each resident. The record must include:</p> <p>(4) Instructions for administering the medication to the resident that reflect the current order or prescription of the resident's physician.</p> <p>This Regulation is not met as evidenced by: Based on record review on 2/20 and 2/24/09, the facility failed to ensure the medication administration record (MAR) was accurate for 8 of 8 residents (Resident #1, #2, #3, #4, #5, #6, #7 and #8).</p> <p>This was a repeat deficiency from the 2/14/08 State Licensure survey.</p> <p>Severity: 1 Scope: 3</p>	Y 898		
Y 908 SS=C	<p>449.2746(2)(a)-(f) PRN Medication Record</p> <p>NAC 449.2746</p> <p>2. A caregiver who administers medication to a resident as needed shall record the following information concerning the administration of the medication:</p> <p>(a) The reason for the administration.</p>	Y 908		

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Y 908	Continued From page 10 (b) The date and time of the administration; (c) The dose administered; (d) The results of the administration of the medication; (e) The initials of the caregiver; and (f) Instructions for administering the medication to the resident that reflect each current order or prescription of the resident ' s physician. This Regulation is not met as evidenced by: Based on record review on 2/20/09, the facility did not ensure the medication record was complete for 4 of 8 residents receiving as needed (PRN) medications (Resident #1, #2, #3 and #5). Severity: 1 Scope: 3	Y 908		
Y 920 SS=E	449.2748(1) Medication Storage NAC 449.2748 1. Medication, including, without limitation, any over-the-counter medication, stored at a residential facility must be stored in a locked area that is cool and dry. The caregivers employed by the facility shall ensure that any medication or medical or diagnostic equipment that may be misused or appropriated by a resident or any other unauthorized person is protected. Medication for external use only must be kept in a locked area separate from other	Y 920		

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Y 920	Continued From page 11 medications. A resident who is capable of administering medication to himself without supervision may keep his medication in his room if the medication is kept in a locked container for which the facility has been provided a key. This Regulation is not met as evidenced by: Based on observation on 2/20/09, the facility failed to ensure external medication belonging to 3 of 8 residents were stored separately from other medications (Resident #1, #3 and #8). Severity: 2 Scope 2	Y 920		
Y 936 SS=F	449.2749(1)(e) Resident file NAC 449.2749 1. A separate file must be maintained for each resident of a residential facility and retained for at least 5 years after he permanently leaves the facility. The file must be kept locked in a place that is resistant to fire and is protected against unauthorized use. The file must contain all records, letters, assessments, medical information and any other information related to the resident, including without limitation: (e) Evidence of compliance with the provisions of chapter 441A of NRS and the regulations adopted pursuant thereto. This Regulation is not met as evidenced by: Based on record review on 2/20/09, the facility failed to ensure that 6 of 8 residents complied	Y 936		

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Y 936	Continued From page 12 with NAC 441A.380 regarding tuberculosis (Resident #1, #2, #3, #5, #6 and #7) which affected all residents. This was a repeat deficiency from the 2/14/08 State Licensure survey. Severity: 2 Scope: 3	Y 936		

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