

Bureau of Health Care Quality & Compliance

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: NVS53AGC	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 02/12/2009
NAME OF PROVIDER OR SUPPLIER BETTER LIVING FOR SENIORS		STREET ADDRESS, CITY, STATE, ZIP CODE 9712 ENNISKEEN AVE LAS VEGAS, NV 89129		
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Y 000	<p>Initial Comments</p> <p>This Statement of Deficiencies was generated as a result of the annual state licensure survey conducted at your facility on 2/12/09.</p> <p>The survey was conducted using Nevada Administrative Code (NAC) 449, Residential Facility for Groups Regulations, adopted by the Nevada State Board of Health on July 14, 2006.</p> <p>The facility is licensed for 6 total beds, classified as Category 2 beds.</p> <p>The facility has the following endorsement: Residential facility for elderly or disabled persons</p> <p>The census at the time of the survey was 4. Four sample resident files were reviewed and 4 employee files were reviewed.</p> <p>The findings and conclusions of any investigation by the Health Division shall not be construed as prohibiting any criminal or civil investigations, actions or other claims for relief that may be available to any party under applicable federal, state, or local laws.</p> <p>The following regulatory deficiencies were identified at the time of the survey.</p>	Y 000		
Y 070 SS=F	<p>449.196(1)(f) Qualifications of Caregiver-8 hours training</p> <p>NAC 449.196 1. A caregiver of a residential facility must: (f) Receive annually not less than 8 hours of training related to providing for the needs of the residents of a residential facility.</p>	Y 070		

If deficiencies are cited, an approved plan of correction must be returned within 10 days after receipt of this statement of deficiencies.

TITLE

(X6) DATE

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

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Y 070	Continued From page 1 This Regulation is not met as evidenced by: Based on record review on 2/12/09, the facility failed to ensure that 3 of 4 caregivers received eight hours of annual training (Employee #1, #2 and #4). Severity: 2 Scope: 3	Y 070		
Y 072 SS=E	449.196(3) Qualications of Caregiver-Med re-training NAC 449.196 3. If a caregiver assists a resident of a residential facility in the administration of any medication, including, without limitation, an over-the-counter medication or dietary supplement, the caregiver must: (a) Receive, in addition to the training required pursuant to NRS 449.037, at least 3 hours of training in the management of medication. The caregiver must receive the training at least every 3 years and provide the residential facility with satisfactory evidence of the content of the training and his attendance at the training; and (b) At least every 3 years, pass an examination relating to the management of medication approved by the Bureau. This Regulation is not met as evidenced by: Based on record review on 2/12/09, the facility failed to ensure that 2 of 4 caregivers had completed the required three hour medication management refresher training every three years	Y 072		

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Y 072	Continued From page 2 (Employee #1 and #4). This was a repeat deficiency from the 4/10/08 State Licensure survey. Severity: 2 Scope: 2	Y 072		
Y 105 SS=F	449.200(1)(f) Personnel File - Background Check NAC 449.200 1. Except as otherwise provided in subsection 2, a separate personnel file must be kept for each member of the staff of a facility and must include: (f) Evidence of compliance with NRS 449.176 to 449.185, inclusive. This Regulation is not met as evidenced by: Based on record review on 2/12/09, the facility failed to ensure 3 of 4 caregivers met background check requirements (Employee #2, #3 and #4). This was a repeat deficiency from the 4/10/08 State Licensure survey. Severity: 2 Scope: 3	Y 105		
Y 106 SS=D	449.200(2)(a) Personnel File - 1st aid & CPR NAC 449.200 2. The personnel file for a caregiver of a residential facility must include, in addition to the information required pursuant to subsection 1, (a) A certificate stating that the caregiver is currently certified to perform first aid and	Y 106		

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Y 106	Continued From page 3 cardiopulmonary resuscitation. This Regulation is not met as evidenced by: Based on record review on 2/12/09, the facility failed to ensure that 1 of 4 caregivers were trained in first aid and cardiopulmonary resuscitation (Employee #2). This was a repeat deficiency from the 4/10/08 State Licensure survey. Severity: 2 Scope: 1	Y 106		
Y 272 SS=C	449.2175(3) Service of Food - Menus NAC 449.2175 3. Menus must be in writing, planned a week in advance, dated, posted and kept on file for 90 days. This Regulation is not met as evidenced by: Based on observation and interview, the facility failed to ensure a planned, dated and posted menu was available. Severity: 1 Scope: 3	Y 272		
Y 274 SS=C	449.2175(5) Service of Food - Substitutions NAC 449.2175 5. Any substitution for an item on the menu must be documented and kept on file with the	Y 274		

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Y 274	Continued From page 4 menu for at least 90 days after the substitution occurs. A substitution must be posted in a conspicuous place during the service of the meal. This Regulation is not met as evidenced by: Based on observation and interview, the facility failed to ensure menu substitutions were documented and retained for at least 90 days. Severity: 1 Scope: 3	Y 274		
Y 859 SS=F	449.274(5) Periodic Physical examination of a resident NAC 449.274 5. Before admission and each year after admission, or more frequently if there is a significant change in the physical condition of a resident, the facility shall obtain the results of a general physical examination of the resident by his physician. The resident must be cared for pursuant to any instructions provided by the resident's physician. This Regulation is not met as evidenced by: Based on record review on 2/12/09, the facility failed to ensure that X of X residents received an initial and/or annual physical (Resident #1, #2 and #4).	Y 859		

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Y 859	Continued From page 5 Severity: 2 Scope: 3	Y 859		
Y 878 SS=E	449.2742(6)(a)(1) Medication / Change order NAC 449.2742 6. Except as otherwise provided in this subsection, a medication prescribed by a physician must be administered as prescribed by the physician. If a physician orders a change in the amount or times medication is to be administered to a resident: (a) The caregiver responsible for assisting in the administration of the medication shall: (1) Comply with the order. This Regulation is not met as evidenced by: Based on record review and interview on 2/12/09, the facility failed to ensure that 2 of 4 residents received medications as prescribed (Resident #2 and #4). Severity: 2 Scope: 2	Y 878		
Y 885 SS=F	449.2742(9) Medication / Destruction NAC 449.2742 9. If the medication of a resident is discontinued, the expiration date of the medication of a resident has passed, or a resident who has been discharged from the facility does not claim the medication, an employee of a residential facility shall destroy the medication, by an acceptable method of destruction, in the presence of a	Y 885		

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Y 885	Continued From page 6 witness and note the destruction of the medication in the record maintained pursuant to NAC 449.2744. Flushing contents of vials, bottles or other containers into a toilet shall be deemed to be an acceptable method of destruction of medication. This Regulation is not met as evidenced by: Based on observation and interview on 2/12/09, the facility did not destroy medications after they were discontinued, had expired or after a resident had been transferred. Severity: 2 Scope: 3	Y 885		
Y 922 SS=E	449.2748(3)(a) Medication Labeling NAC 449.2748 3. Medication, including, without limitation, any over-the-counter medication or dietary supplement, must be: (a) Plainly labeled as to its contents, the name of the resident for whom it is prescribed and the name of the prescribing physician. This Regulation is not met as evidenced by: Based on observation on 2/12/09, the facility failed to ensure medications were plainly labeled for 2 of 4 residents (Resident #2 and #4).	Y 922		

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Y 922	Continued From page 7 Severity: 2 Scope: 2	Y 922		
Y 938 SS=B	449.2749(1)(g)(1) Resident file NAC 449.2749 1. A separate file must be maintained for each resident of a residential facility and retained for at least 5 years after he permanently leaves the facility. The file must be kept locked in a place that is resistant to fire and is protected against unauthorized use. The file must contain all records, letters, assessments, medical information and any other information related to the resident, including without limitation: (g) An evaluation of the resident's ability to perform the activities of daily living and a brief description of any assistance he needs to perform those activities. The facility shall prepare such an evaluation: (1) Upon the admission of the resident. This Regulation is not met as evidenced by: Based on record review on 2/12/09, the facility did not perform an evaluation on 1 of 4 residents for their abilities to perform the activities of daily living (ADL) upon admission to the facility (Resident #2). Severity: 1 Scope: 2	Y 938		
Y 940 SS=C	449.2749(1)(g)(3) Resident file	Y 940		

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Y 940	Continued From page 8 NAC 449.2749 1. A separate file must be maintained for each resident of a residential facility and retained for at least 5 years after he permanently leaves the facility. The file must be kept locked in a place that is resistant to fire and is protected against unauthorized use. The file must contain all records, letters, assessments, medical information and any other information related to the resident, including without limitation: (g) An evaluation of the resident's ability to perform the activities of daily living and a brief description of any assistance he needs to perform those activities. The facility shall prepare such an evaluation: (3) In any event, not less than once each year. This Regulation is not met as evidenced by: Based on record review on 2/12/09, the facility did not perform an annual evaluation of a resident's ability to perform the activities of daily living on 2 of 4 residents residing in the facility longer than a year (Resident #3 and #4). Severity: 1 Scope: 3	Y 940		

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